DELL EMC System Update Version 1.7

User's Guide



Notes, cautions, and warnings

- () NOTE: A NOTE indicates important information that helps you make better use of your product.
- △ CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.
- Marning: A WARNING indicates a potential for property damage, personal injury, or death.

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Introduction to Dell System Update

DELL EMC System Update (DSU) is an application used to distribute Dell updates for Linux, Microsoft Windows Operating Systems and updates through iDRAC and operating systems to iDRAC passthrough. DSU is a software designed to facilitate the application of updates on various Dell systems. Using DSU you can:

- · Identify the available updates, select the relevant updates, and deploy the updates on multiple systems.
- · Maintain consistency in terms of interface and versions across Operating Systems, Repositories, and Systems.

The DSU distributes:

- · BIOS, driver and firmware updates for different servers
- OS Application

Topics:

- How does Dell System Update work
- What is new in this release
- · Other documents you might need

How does Dell System Update work

Dell System Update is designed to facilitate the consumption of the updates referred in the catalog or repository. It is designed to be the choice for deploying updates in various contexts. Dell System Update (DSU) is an application designed to facilitate the application of updates on various Dell systems.

DSU references Catalog to get updates and apply on to the target systems. It can work online and offline. DSU can be used for automating the update management through scripts.

DSU for Linux:

DSU extensively uses Yum and Zypper.

Yellowdog Updater, Modified

Yellowdog Updater, Modified (YUM) is an open source command line package management utility used for Linux Operating Systems. Yellowdog Updater, Modified (YUM) primarily helps to perform automatic updates, package and dependency management, mainly for RedHat Package Manager (RPM) based distributions. Yellowdog Updater, Modified (YUM) has a command line interface and it is implemented in the Python programming language and it also has a good informational output syntax.

· Zypper

Zypper is used for installing, removing, updating, and querying software packages of local and remote networked media. It has been extensively used for the openSUSE Operating Systems. It is a package management engine that powers Linux applications like Yet another Setup Tool (YaST). Zypper can download several update packages, and install them at once. Zypper is one of the fastest and powerful package manager for the Linux environment.

DSU for Microsoft Windows:

DSU supports Microsoft Windows Server operating system.

What is Remote DSU feature

Option to enable updates to another system from the host system. The following options are the methods to use connect with remote system for updates either using single command or updated on multiple systems

Remote option for single systems

Command to use remote option on Microsoft Windows Operating System

The following option is to enable the remote option on Microsoft Windows systems: dsu /remote=domain \credentials@hostname

Command to use remote option on Linux Operating System

The following option to enable for a single machine can be used in the config file or only as the single command in the prompt.

--remote="username:password@hostIP"

Remote option for multiple systems

The config file is used when we need multiple connections.

When using the remote option with two separate credentials and IP address.

dsu --remote=root:password1@100.100.10.11,root:password2@100.100.10.22

If using the config file for the two IP address

```
dsu --remote --config=/root/dsuconfig.xml
```

Below is the DSU config file - Method 1

The DSU config file with Authentication Sequence - Method 2 : In this case, authentication sequence is provided globally for the system hence avoiding duplication of the same.

- (i) NOTE: The command line options provided will take precedence over the config file options.
- (i) NOTE: The above sample config files provides scripts to handle many IP addresses with different password and not adjusting the scripts for each IP address every time.
- (i) NOTE: For the usage of remote option actual root account only can be used. Sudo users cannot be used.

The remote system must have default PermitRootLogin pre-enabled in /etc/ssh/sshd_config.

What is new in this release

This release of DSU supports the following new feature:

- · Option for inventorying and updating systems remotely using iDRAC on 14G systems.
 - --rsystemtype="iDRAC"
- · Option for inventorying and updating systems remotely using OS to iDRAC Pass-through on 14G systems.
 - --use-idrac-passthrough
 - INOTE: Only Firmware update is supported when iDRAC is used for updating the system.

INOTE: To install through iDRAC on Dell PowerEdge 14th generation servers, minimum version of iDRAC 3.30.30.30 is required.

- · Options to import GPG keys and ignore signature.
 - ignore signature : --ignore-signature
 - import public key: --import-public-key
- Dell Public keys are available in the link: https://linux.dell.com/repo/pgp_pubkeys/
- () NOTE: Ubuntu OS is pre-enabled on DSU, and the support is limited. For more information, see Support for Ubuntu operating systems.
- (i) NOTE: Driver support is available only for systems running on Microsoft Windows.

Other documents you might need

In addition to this guide, you can access the following guides available at dell.com/openmanagemanuals and dell.com/iDRACmanuals.

- · Dell EMC Systems Management OpenManage Software Support Matrix.
- Dell EMC OpenManage Server Administrator Installation Guide.
- Dell EMC OpenManage Server Administrator User's Guide.
- Dell EMC OpenManage Deployment Toolkit User's Guide.
- Dell EMC OpenManage Deployment Toolkit Installation Guide.
- Integrated Dell Remote Access Controller User's Guide.
- * This guide is also found on the Dell Systems Management Tools and Documentation DVD.

Installing and upgrading the DSU

You can install DSU on Microsoft Windows and Linux operating systems through Dell Update Package (DUP).

This section lists the specifics for installing DSU.

- () NOTE: You must have administrator privileges if DSU is installed on the supported Microsoft Windows operating system.
- () NOTE: you must have root/super user permission if DSU is installed on the supported Linux operating system
- (i) NOTE: For more information on the latest DSU RPM, see https://linux.dell.com/repo/hardware/dsu/os_independent/x86_64/.

Topics:

- · Installing DSU DUP on Linux operating systems in the command line interface
- Installing DSU DUP on Microsoft Windows operating systems from command line interface
- Installing OpenManage Server Administrator

Installing DSU DUP on Linux operating systems in the command line interface

To install DSU on the supported Linux operating system, you must install Dell Update Package (DUP) using the following steps in the **Command Line Interface**:

- 1 Download the latest DUP from support.dell.com.
- 2 Launch the command terminal with super user or root privileges. From the folder where DUP executable file is available, run ./ dupfile command to install DUP on supported linux operating systems. For example, ./Systems-Management_Application_YHOVX_LN64_1.7.0_A00.BIN

0 NOTE: To install DUP using silent installation mode, run . /dupfile -q command.

3 Enter q to continue the DUP execution.

To verify if the installation is successful, run dsu -v on the linux terminal session with super user or root privileges.

Installing DSU DUP on Linux operating systems in the graphical user interface

To install DSU on the supported Linux operating system, alternatively can use the wizard for installing from DSU DUP in **Graphical User Interface** :

- 1 Download the latest DUP.
- 2 From the folder where you have saved the DSU installation file, double-click on the installation file. You also have the option to open the Linux terminal session using super user or root privileges and run the DUP file.

DSU installation wizard is displayed with the release title, release date, description, and supported devices information.

3 Click **Install** to begin the installation.

Installing DSU DUP on Microsoft Windows operating systems from command line interface

To install DSU on the supported Microsoft Windows operating system, you must install Dell Update Package (DUP) using the following steps in the **command line interface** :

- 1 Download the latest DUP from support.dell.com.
- 2 Launch the command prompt with administrative privileges. From the folder where DUP executable file is available, run dupfile /i command to install DUP on Microsoft Windows. For example, Systems-Management Application YHOVX WN64 1.7.0 A00.EXE /i.

(i) NOTE: To install DUP using silent installation mode, run dupfile /s command.

To verify if the installation is successful, run dsu /h on the command prompt or powershell with administrative privileges.

Installing DSU on Microsoft Windows from DUP from graphical user interface

Install DSU on supported Microsoft Windows from Dell Update Package (DUP) using the following the steps in the from **graphical user** interface:

- 1 Download the latest DUP.
- 2 From the folder where you have saved the DSU installation file, double-click on the installation file. DSU installation wizard is displayed with the release title, release date, description, and supported devices information.
- 3 Click **Install** to begin the installation.
 - (i) NOTE: If any of the previous versions of DSU is not installed, a pop-up is displayed, asking the confirmation that you want to instal this particular version of DSU. Click Yes to continue.
 - INOTE: The installation process may take several minutes. A message is displayed about the successful installation of DSU. A message is displayed about the successful installation of DSU.
 - I NOTE: The default location where the dsu.exe file is saved is C:\Dell\DELL EMC System Update.

Installing OpenManage Server Administrator

Prerequisite to install Server Administrator : Repository configuration setting is required. For more information, see **linux.dell.com/repo/** hardware.

Go to dell.com/support.

Download the latest version of server administrator.

You can install OpenManage Server Administrator on Linux operating systems using one of the following commands:

Red Hat Enterprise Linux Servers

yum install srvadmin-all

SUSE Linux Enterprise Servers
 zypper install srvadmin-all

To install OpenManage Server Administrator on Microsoft Windows operating systems, refer the latest *Dell OpenManage Server* Administrator Installation Guide.

- (i) NOTE: Server Administrator does not support installation on unsupported systems. This is applicable to SC-class systems, as OMSA is not supported on these systems.
- (i) NOTE: To use a 64-bit package on a 32-bit Dell package installed (srvadmin-dell) on the system, uninstall the 32-bit packages and install the 64-bit package.

Supported platforms for DSU

This section lists the hardware and operating systems for installing DSU.

Topics:

- Supported hardware
- Supported Operating Systems

Supported hardware

DSU is supported on 12th, 13th and 14th generation of Dell's PowerEdge servers.

For more information on supported hardware for Linux Operating Systems, see *linux.dell.com/repo/hardware/omsa.html#Supported_Hardware*.

Supported Operating Systems

This section describes the list of supported Linux and Microsoft Windows operating systems.

NOTE: Community distros such as Fedora, CentOS, and openSUSE are not tested with this repository. Since most of the kernel drivers in this repository are in Dynamic Kernel Module Support (DKMS) format, community distros may work.

The following Microsoft Windows Operating Systems are supported:

- Microsoft Windows Server 2012 R2
- Microsoft Windows Server 2016
- Microsoft Windows Server 2019

The following Linux Operating Systems are supported:

- Red Hat Enterprise Linux 8.0 (x86_64)
- Red Hat Enterprise Linux 7.6 (x86_64)
- SUSE Linux Enterprise Server 15 SP1 (x86_64)

Prerequisites for installing to remote systems

To connect to remote systems through host systems running on Linux and Microsoft Windows operating systems, the following protocol must be used.

- · SSH is the protocol used for Linux operating systems. This has to be enabled.
- WMI is the protocol used for Microsoft Windows operating systems. The WMI services are running and the user should have sufficient privileges.
- Redfish is to be enabled for iDRAC. For more information, refer the latest iDRAC9 User's Guide.

() NOTE: To install through iDRAC on Dell PowerEdge 14th generation servers, minimum version of iDRAC 3.30.30.30 is required.

Support for Ubuntu operating systems

Support for Ubuntu operating systems is pre-enabled and the support is limited. All the DSU commands may function as usual without any issues.

• Ubuntu 18.04.2

For more information on the catalog that has the updates for Ubuntu operating system, see https://linux.dell.com/repo/hardware/ubuntu/ catalog/ .

() NOTE: Support for Ubuntu is pre-enabled only on 12th,13th, and 14th generation of PowerEdge systems.

Updating the system using DSU

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For a list of CLI options for systems running DSU, a description of each option, and the command syntax see the following table:

Table 1. DSU Commands for Linux and Microsoft Windows Operating Systems

DSU Commands for Linux and Microsoft Windows Operating Systems		
Using D	SU Help	
Description	To access the DSU Help.	
Command Syntax for Linux	dsuhelp Or dsu -h	
Command Syntax for Microsoft Windows dsuhelp, dsu /?, or dsu /h		
Getting the DSU utility version		
Description	To get the DSU utility version.	
Command Syntax for Linux	dsuversion OF dsu -v	
Command Syntax for Microsoft Windows	dsuversion Or dsu /v	
Executing DSU		
Description	To get the applicable updates.	
Command Syntax for Linux and Microsoft Windows	dsu	
Run Non-Interactive Updates using DSU		
Description	To run the Non-Interactive updates.	
Command Syntax for Linux	dsunon-interactive,dsu —n, or dsu —q	
Command Syntax for Microsoft Windows	dsunon-interactive,dsu /n, or dsu /q	
Viewing system inventory using DSU		
Description	To see the System Inventory.	
Command Syntax for Linux	dsuinventory or dsu -i	
Command Syntax for Microsoft Windows	dsuinventory or dsu /i	
ہ To provide location of catalog in DSU.		
Description	To enable the user to specify the local location of the catalog in DSU.	
Command Syntax for Linux	dsucatalog-location= <filepath></filepath>	
Command Syntax for Microsoft Windows	dsucatalog-location= <filepath></filepath>	

DSU Commands for Linux and Microsoft Windows Operating Systems		
Getting supported cate	agory values using DSU	
Description	To get all the supported category values and display the corresponding acronym for the category name from the catalog.	
Command Syntax for Linux	dsuget-categories or dsu —g	
Command Syntax for Microsoft Windows	dsuget-categories or dsu /g	
Getting all components of the	specified categories using DSU	
Description	To get all the upgradable components of the specified categories.	
Command Syntax for Linux	dsucategory= <category1,category2,>ordsu -c</category1,category2,>	
Command Syntax for Microsoft Windows	dsucategory= <category1,category2,>or dsu /c</category1,category2,>	
Getting the upg	jradable updates	
Description	To get the list of upgradable components.	
Command Syntax for Linux	dsuapply-upgrades or dsu —u	
Command Syntax for Microsoft Windows	dsuapply-upgrades or dsu /u	
Getting the downgradable updates		
Description	To get the list of downgradable components.	
Command Syntax for Linux	dsuapply-downgrades or dsu -d	
Command Syntax for Microsoft Windows	dsuapply-downgrades or dsu /d	
Getting the equival	ent version updates	
Description	To get the list of applicable components of the same versions for updating. Example, if the installed version of the component is same as the available version of the component in the catalog. Hence to force install the below option is used.	
Command Syntax for Linux	dsuapply-equivalents or dsu —e	
Command Syntax for Microsoft Windows	dsuapply-equivalents or dsu /e	
Applying the updates	specified in the file list	
Description	To apply the updates specified in the file list, if applicable and available in catalog.	
Command Syntax for Linux	dsuupdate-list= <filename1,filename2,> Or dsu -1</filename1,filename2,>	
Command Syntax for Microsoft Windows	dsuupdate-list= <filename1,filename2,> Or dsu /l</filename1,filename2,>	
Path of the file providing the inventory		

DSU Commands for Linux and Microsoft Windows Operating Systems			
Description	To provide the path of the inventory file.		
Command Syntax for Linux	dsuinput-inventory-file= <file></file>		
Command Syntax for Microsoft Windows	dsuinput-inventory-file= <file> or dsu /input- inventory-file=<file></file></file>		
Destination path to s	save the inventory file		
Description	To provide the destination file path to save the inventory file in XML format.		
Command Syntax for Linux	dsuoutput-inventory-xml= <file></file>		
Command Syntax for Microsoft Windows	dsuoutput-inventory-xml= <file> Or dsu / output-inventory-xml=<file></file></file>		
Displays a preview of the applicable updates			
Description	Displays a preview of the updated system inventory post commit.		
Command Syntax for Linux	dsupreview		
	ordsu -p		
Command Syntax for Microsoft Windows	dsupreview or dsu /p		
Configuration file for DSU			
Description	Configuration the file path for DSU.		
Command Syntax for Linux	dsuconfig= <file></file>		
Command Syntax for Microsoft Windows	dsuconfig= <file>Ordsu /config=<file></file></file>		
Packages the updates into a	a bootable ISO or a directory		
Description	destination-type= <iso cbd="" =""></iso>		
	When the type isdestination-type=ISO		
	DSU runs in the interactive mode and the selected updates are delivered as a bootable ISO, upon boot the components are updated.		
	When ISO if used along withnon-interactive		
	Bootable ISO is created, upon boot, runs DSU in non-interactive mode. The repository location should be configured usingconfig= <file></file>		
	When the type isdestination-type=CBD(where CBD is: Custom Bootable DSU) — DSU runs in the interactive mode, provides the selected updates along with deployment script.		
Command Syntax for Linux	dsudestination-type= <type></type>		
Command Syntax for Microsoft Windows	dsudestination-type= <type></type>		
Path of the inventory collector binary file			

DSU Commands for Linux and Microsoft Windows Operating Systems		
Description	To provide the path, of the inventory collector binary or executable file in the target machine.	
Command Syntax for Linux	dsuic-location= <file></file>	
Command Syntax for Microsoft Windows	dsuic-location= <file></file>	
Source	Location	
Description	Enables the user to specify the local or network directory location of the source or repository.	
Command Syntax for Linux	dsusource-location= <directory path=""></directory>	
Command Syntax for Microsoft Windows	dsu /source-location= <directory path=""></directory>	
Path where the p	ackage is created	
Description	To provide the path of the package created using the -destination-type and to be saved.	
	() NOTE: When usingdestination-type=ISO, the ISO filename provided indestination-location should adhere to ISO9660 file system standards. For more details see main page of genisoimage.	
Command Syntax for Linux	dsudestination-location= <dir></dir>	
Command Syntax for Microsoft Windows	dsudestination-location= <dir></dir>	
Bootable	e ISO log	
Description	This option enables one to specify the location at which the log shall be written while applying the updates using the bootable ISO created using DSU.	
Command Syntax for Linux	dsubootable-log-location= <log file="" location=""></log>	
Command Syntax for Microsoft Windows	dsubootable-log-location= <log file="" location=""></log>	
Configures the t	ype of repository	
Description	To configure the source type of repository. The supported type is <pre><repository> and <osnative> for Linux operating system and for Microsoft Windows operating system. By default the source location will be to downloads.dell.com.</osnative></repository></pre>	
Command Syntax for Linux	dsusource-type= <type></type>	
Command Syntax for Microsoft Windows	dsu /source-type= <type> OFsource-type=<type></type></type>	
Path to sav	e the log file	
Description	To provide the file path to save the dsu log file.	
Command Syntax for Linux	dsuoutput-log-file=/root/dsu.log	

DSU Commands for Linux and Microsoft Windows Operating Systems			
Command Syntax for Microsoft Windows	dsu /output-log-file=C:\dsu.log Or dsuoutput- log-file=C:\dsu.log		
List Critical updates			
Description	To report components with critical is displayed.		
Command Syntax for Linux	dsulist-critical-updates		
Command Syntax for Microsoft Windows	dsu /list-critical-updates Or list-critical- updates		
Configures the logger			
Description	To configure the dsu logger.		
	0 to disable / OFF		
	1 to enable (there are 4 levels)		
	1=FATAL messages will be lo gged		
	2= FATAL+ERROR messages will be logged		
	3=FATAL+ERROR+ WARNING messages will be logged		
	4=FATAL+ERROR+WARNING+User Information messages will be logged		
Command Syntax for Linux	dsulog-level=0		
Command Syntax for Microsoft Windows	dsu /log-level=1 or		
	dsulog-level=1		
Enabling updates of	f the remote systems		
Description	To enable the compatibility of the remote system with the host system.		
	(i) NOTE: Remote option mentioned in the command line prompt will take precedence over the config file options.		
	(i) NOTE: For the usage of remote option actual root account only can be used. Sudo users cannot be used. The remote system must have default PermitRootLogin pre-enabled in /etc/ssh/sshd_config.		
Command Syntax for Linux	dsuremote		
Command Syntax for Microsoft Windows	dsu /remote or remote		
To provide the credenti	als of the remote system		
Description	To enable the remote system with the credentials provided along with the hostname. Multiple remote destinations can be configured using the input config file.		
Command Syntax for Linux	dsuremote= <credentials@hostname></credentials@hostname>		

DSU Commands for Linux and Microsoft Windows Operating Systems		
Command Syntax for Microsoft Windows	dsu /remote- <domain\credentials@hostname> Or remote=<domain\credentials@hostname></domain\credentials@hostname></domain\credentials@hostname>	
	(i) NOTE: When domain is used, only single-label DNS names are supported that do not contain a suffix such	
	as .com, .corp, .net, .org or company name. For example, "host" is a single-label DNS name.	
To push updates to	the remote system	
Description	To push the required updates to the remote system.	
Command Syntax for Linux	dsupush-remote-updates	
Command Syntax for Microsoft Windows	dsu /push-remote-updates Or push-remote- updates	
DSU installer file location		
Description	To install or update the DSU on remote systems which is required for remote updating.	
	(i) NOTE: If this option is not provided, then the DSU installer file present in the catalog will be used.	
	(i) NOTE: The DSU version should be same version as the local system.	
Command Syntax for Linux	dsu-lin64-installer-location	
Command Syntax for Microsoft Windows	dsu-win64-installer-location	
To restart the system automatically		
Description	To restart the system for updates to take effect.	
Command Syntax for Linux	dsureboot	
Command Syntax for Microsoft Windows	dsu /reboot	
To ignore the opt	ional dependency	
Description	To ignore the optional dependency while performing updates of the system.	
Command Syntax for Linux	dsuignore-optional-dependencies	
Command Syntax for Microsoft Windows	ignore-optional-dependencies	
Providing the updates for r	emote system using iDRAC	
Description	To provide the remote system type. The value supported is iDRAC. This option performs the iDRAC Update (Out-of band) without any operating system.	
Command Syntax for Linux	dsursystemtype= <value></value>	
Command Syntax for Microsoft Windows	dsursystemtype= <value></value>	
To use operating system to iDRAC pass through interface		

DSU Commands for Linux and Microsoft Windows Operating Systems		
Description	 To push the updates via operating system IDRAC Passthrough using the USB-NIC interface. OAuth: Supports operating system to iDRAC passthrough connection without iDRAC credentials. BasicAuth: Supports operating system to iDRAC passthrough connection with iDRAC credentials. 	
Command Syntax for Linux	dsuuse-idrac-passthrough	
Command Syntax for Microsoft Windows	dsuuse-idrac-passthrough	
To import the Dell public key		
Description	 This option is available for Linux operating system to install the public key from the DSU installer location. (i) NOTE: This option should be used along with the other update features. 	
Command Syntax for Linux	dsuimport-public-key	
To ignore the signature verification		
Description	 This option is to ignore the signature verification of files. (i) NOTE: This option should be used along with the other update features. 	
Command Syntax for Linux	dsuignore-signature	
Command Syntax for Microsoft Windows	dsuignore-signature	

DSU Outputs and Options

Following are the DSU outputs and options:

- [] represents components which are not selected
- [*] represents components which are selected
- [-] represents component already at repository version (cannot be selected)

Choose: q to Quit without update

Choose: c to Commit and apply updates

Choose: <number> to Select/Deselect updates

Choose: a to Select All

Choose: n to Select None

Using DSU ISO

(i) NOTE: The bootable ISO can be created with an alternative sample script which is a simple method and has multiple options for customization such as creating ISO for some specific set of platforms. For more information, see Sample scripts using DSU.

This is one of the Bootable ISO generation methods. It can be created through either of the two following methods:

Interactive- DUPs are downloaded and packaged in the iso.

dsu -destination-type=ISO -destination-location="/root/bootabledsu.iso"

· Non-interactive- Requires a repository location to fetch DUPs.

dsu -n -destination-type=ISO -destination-location="/root/bootabledsu.iso" -config="/root/ dsuconfig.xml"

The config.xml template is as following:

```
<DSUConfig><Repository Type="YUM"><RepoLocation IP="192.168.10.11" Directory="16.08.00"
UseLatestDSU="False"/></Repository></DSUConfig>
```

You can also perform the same operation on Microsoft Windows operating systems using the following commands:

- · Interactive- dsu --destination-type=ISO --destination-location= C:\output.iso
- Non-interactive -dsu --non-interactive --destination-type=ISO --destination-location= C: \output.iso --config=C:\config.xml

DSU Return Codes

The return codes help you determine and analyze the results after the execution of DSU, see the codes described in the following table:

Table 2. DSU Return Codes

DSU Return Codes			
Number	Return Codes	Description of Return Codes	
0	Success	Any successful operation performed by DSU.	
1	Failure	Any failure in operation performed by DSU.	
2	Insufficient Privileges	DSU not executed using ROOT privilege	
3	Invalid Log File	Failure in opening a log file or invalid log location.	
4	Invalid Log Level	Invalid log level set by user.	
6	Invalid Command Line Option	Invalid combination of DSU options used. For example, – destination type and –non–interactive cannot be used simultaneously.	
7	Unknown Option	Incorrect option provided.	
8	Reboot Required	Reboot is required for the update to be completed successfully.	
13	Invalid Source Config (Configuration)	Values provided for source location or source type is invalid.	
14	Invalid Inventory	Errors related to Inventory such as filename not present in the location or failed parsing inventory.	
15	Invalid Category	Category value (for example: BI) may not exist, DSU returns Invalid Category	
17	Invalid Config (Configuration) File	Configuration file location is invalid or failure in parsing it.	
19	Invalid IC Location	Invalid Location of inventory collector.	
21	Invalid Destination	Destination directory location is invalid.	

DSU Return Codes			
22	Invalid Destination Type	Destination type is not ISO or CBD.	
24	Update Failure	Failure in applying updates.	
25	Update Partial Failure	Out-of-date updates are selected.	
26	Update Partial Failure And Reboot Required	Out-of-date updates are selected. For successful updates, reboot is required.	
34	No Applicable Updates Found	There are no updates found which can be applied.	
35	Remote Partial Failure	Some remote systems has failure some maybe successful.	
36	Remote Failure	All the remote systems has failure.	
37	IC Signature Download Failure	Unable to get the signature file for IC.	
40	Public Key Not Found	The signature verification failed due to public keys are not imported on system.	

Sample options usage

The following are some of the sample options with DSU:

Sample Config file with Authentication Sequence and Remote System options

To point to a repository hosted at https://eip_address>/<directory>(for example, https://192.168.10.11/16.08.00), the config XML file is:

```
<DSUConfig>
<Repository Type="REPOSITORY">
    <RepoLocation IP="192.168.10.11" Directory="16.08.00" UseLatestDSU="True"/>
</Repository>
<AuthenticationSequence>
   <Authentication Type="PLAIN" ExecPort="22" Username="name" Password="password1" OrderID="4"</pre>
 ExecProto="SSH"/>
    <Authentication Type="PLAIN" ExecPort="22" Username="name" Password="password2" OrderID="1"
 ExecProto="SSH"/>
    <Authentication Type="PLAIN" ExecPort="22" Username="name" Password="password3"
 ExecProto="SSH"/>
</AuthenticationSequence>
<RemoteSystem>
    <System Address="192.200.14.145">
    <AuthenticationSequence>
       <Authentication Type="PLAIN" Username="name" Password="password1" OrderID="1"
ExecProto="SSH"/>
   </AuthenticationSequence>
    <ApplySequence>
 <UseiDRACPassThrough>
 <Authentication ExecProto="REDFISH" Password="calvin" Type="PLAIN" Username="root"/>
 </UseiDRACPassThrough>
    <Sequence Type="ApplyFirst">
        <Category OrderID="1" Value="BI"/>
        <Category OrderID="2" Value="NI"/>
        <Category OrderID="3" Value="DI"/>
    </Sequence>
    <Sequence Type="ApplyLast">
        <Category OrderID="3" Value="SA"/>
        <Category OrderID="0" Value="DD"/>
    </Sequence>
    </ApplySequence>
</System>
<System Address="192.150.12.132" RSystemType="iDRAC">
   <AuthenticationSequence>
        <Authentication Type="PLAIN" Username="name" Password="password2" OrderID="2"</pre>
ExecProto="SSH"/>
   </AuthenticationSequence>
</System>
<System Address="192.160.10.101 RSystemType="iDRAC">
<AuthenticationSequence>
<Authentication Password="password" Type="PLAIN" Username="username"/>
```

</AuthenticationSequence> </System> </RemoteSystem>

</DSUConfig>

Table 3. Config file options usage

Element	Options Usage	Description
Repository	Type="OSNATIVE REPOSITORY"	When type is OSNATIVE, the command specific to the OS will be used to install updates. Updates are fetched from IP + $1/1$ + Directory.
		When type is REPOSITORY, the updates will be downloaded from location provided in the IP + '/' + Directory.
Repository -> RepoLocation	IP=" <ipaddress>" Directory="<directoryaddres s>"</directoryaddres </ipaddress>	The attributes provides the location of repository for the update of IP and Directory as: $[IP + !'] +$ Directory]. If the Type is OSNATIVE, location provided in the $[IP + !'] +$ Directory] is expected to carry updates in rpm format. If the Type is REPOSITORY, location provided by the $[IP + !'] +$ Directory] should contain catalog file in .gz format and same will be used to fetch updates.
	UseLatestDSU="True False"	The UseLatestDSU refers to the latest DSU version to be installed at the target system.
		Usecase 1: Bootable ISO
		a. TRUE: When Type is OSNATIVE, DSU'S version is compared from the location provided in the IP + '/' + Directory to the version carried by DSU bootable plug-in.
		b. False: The DSU version carried inside dell boot plugin will be used.
		UseCase2: While using remote option.
		a. TRUE: Latest DSU will be made available at target system (Install/update)
		b. False: DSU version available at target system will be used to apply updates.
		This options is ignored in case $\mathtt{T}_{\mathtt{Y}\mathtt{P}}\mathtt{P}$ is <code>REPOSITORY</code> .
		(i) NOTE: Dell recommends the value of the attribute as True, when using the remote option.
		() NOTE: Dell recommends the value of the attribute as True, in the config file to avoid failures at the remote system.
ApplySequence -> Sequence	Type= "ApplyFirst ApplyLast"	This option allows user to provide the sequencing. ApplyFirst allows the user to apply the list of

Element	Options Usage	Description
		categories mentioned to be updated first and ApplyLast allows the user to apply the updates last.
ApplySequence -> Sequence -> Category	Value OrderID	 There are two attributes which has to be mentioned for this feature: Value - Category value is to be provided. To get the category value use the optionget-categories OrderID - OrderID is positive integer value which will be used to apply the updates in an ascending order. Default order for updating is: iDRAC / LC Applications like: Diagnostics – DI, iSM Device Driver (Storage, COMMs, Chipset, Video) Device Firmware (Storage, COMMs, PSU, CPLD) BIOS
AuthenticationSequence -> Authentication	Authentication Type="PLAIN" ExecPort="22" Username="name" Password="password1" OrderID="4" ExecProto="SSH" "WMI" "REDFISH"	 The Authentication has various attributes which can be used to config the remote systems. The default value is Plain which requires the user to provide the user name and the password for the connection. The ExecPort is used to provide the port number in accordance to the execution protocol provided. Username and password are required for authentication. The OrderID provides the order in which the authentications provided will be checked for the remote connections. The ExecProto provides the protocol method over which the connection will be established. SSH is the connection protocol used for Linux operating systems. Redfish - is connection method used for iDRAC. This attribute is optional.
RemoteSystem -> System	System Address type AddressType="IPV4" RSystemType=iDRAC	Io provide the IP address of system, DSU automatically detects the type of address if the input is not provided by the user. To provide the system type to connect to remote system.

Sample config file with only Apply Sequence option

<DSUConfig>
<Repository Type="CATALOG">
<Repository Type="CATALOG">
<Repository IP="192.168.10.11" Directory="16.08.00" UseLatestDSU="False"/>
</Repository>
<ApplySequence>
<Sequence Type="ApplyFirst">
<Category Value="NI" OrderID = "1"/>
<Category Value="BI" OrderID = "2"/>
</Sequence>
<Sequence Type="ApplyLast">
<Category Value="SV" OrderID = "0"/>
</Sequence>
</ApplySequence>
</ApplySequence>
</DSUConfig>

Command to perform firmware updates via iDRAC (Remote System)

Inventory:

dsu --source-type=REPOSITORY -i --remote="idracuser:idracpassword@iDRAC IP" --rsystemtype=iDRAC

Preview:

```
dsu --source-type=REPOSITORY --preview --remote="idracuser:idracpassword@iDRAC IP" -- rsystemtype=iDRAC
```

Update:

```
dsu --source-type=REPOSITORY -u --remote="idracuser:idracpassword@iDRAC IP" --rsystemtype=iDRAC --reboot
```

Sample config file for performing firmware updates via iDRAC (Multiple Remote system)

<DSUConfig>

<RemoteSystem> <System Address="192.168.1.10" RSystemType="iDRAC"> <AuthenticationSequence> <Authentication Password="idracpassword" Type="PLAIN" Username="username" ExecPort="443"/> </AuthenticationSequence> </System> </RemoteSystem> </DSUConfig>

Command to perform firmware update via operating system to iDRAC using Passthrough interface.

Host System: dsu --use-idrac-passthrough --source-type=REPOSITORY -u

Remote System: dsu --use-idrac-passthrough --source-type=REPOSITORY -u --remote="OS Username:OSPassowrd@OSIP

Sample Config File to perform firmware update via operating system to iDRAC Passthrough using OAuth Authentication

Sample Config file to perform firmware update via operating system to iDRAC passthrough using Basic Authentication

Command to import the public keys for Signature Validation on Linux operating system

On Host System: dsu -u --import-public-key

On Remote System: dsu -u --remote=username:password@SystemOSIP --import-public-key

Command to ignore the signature Validation on Linux and Microsoft Windows operating systems

Host system: dsu -u --ignore-signature

Remote system: dsu -u --remote=username:password@SystemOSIP --ignore-signature

Command to use the installer option

```
dsu --dsu-lin64-installer-location="<location>"
```

dsu --remote --config=/home/dsu/config.xml --dsu-lin64-installer-location=/home/dsu/Systems-Management_Application_FT56W_LN64_1.7.0_A00.BIN

--dsu-win64-installer-location=C:\dsu\ Systems-Management_Application_FT56W_WN64_1.7.0_A00.EXE

--dsu-lin64-installer-location=/home/dsu/ Systems-Management_Application_FT56W_LN64_1.7.0_A00.BIN

To pick the location provided and install at remote system if DSU is not installed. Alternatively if uselatestdsu attribute is true then following DUP will be used to replace the DSU at remote system.

Command to use reboot options

dsu --reboot

Restarts the system for updates to take effect.

While reboot option is used on host the DSU needs to be triggered manually after restart to check the status of updates.

```
dsu --config="<configFile Path>" --remote --category=BI -e --reboot
```

The command restarts the remote systems specified in the config file if the update requires a restart of the system and will relaunch DSU to check the status of the same.

Command to use push remote updates

dsu --push-remote-updates --remote --config="<filepath>" --category=BI

To push all the required updates to the remote system from the system where DSU is running, runs the update and provides the status back.

Use with custom offline repository created with Dell Repository Manager

DSU can update a system based on a custom-built Server Update Utility (SUU) offline repository exported from Dell Repository Manager (DRM):

- Build a bundle of desired DUPs using DRM in a custom repository or choose a Dell-defined system bundle from the **Dell Online Catalog** tab.
- · Select the checkbox of each desired bundle then click the Create Deployment Tools button.
- Choose Create Server Update Utility (SUU) and then SUU to Directory.
- Choose Generate 64-bit SUU.
- Browse for a directory to begin the export then click **Finish**.

Once the export task for the SUU image has completed then issue the following:

Linux Operating System:

dsu --source-type=REPOSITORY --source-location= ="<path_to_suu> repository" --iclocation="<path to suu>/bin/Linux/invcol

Microsoft Windows Operating System:

```
dsu --source-type=REPOSITORY --source-location=="<path_to_suu> Repository" --ic-
location="<path to suu>\bin\Windows\invcol.exe
```

Command to update from the provided repository

dsu --source-type=REPOSITORY --source-location="downloads.dell.com/catalog"

dsu --source-type=OSNATIVE

In case of OSNATIVE the default repository will take the respective operating system flavor.

Command to create bootable DSU ISO

Linux Operating System:

dsu --destination-type=ISO --destination-location="/home/demo.iso" -n -source-type=REPOSITORY -source-location="192.168.10.11/16.08.00" --config="/usr/libexec/dell dup/dsuconfig.xml"

Windows Operating System:

dsu --destination-type=ISO --destination-location="C:\demo.iso" -n -source-type=REPOSITORY -- source-location="192.168.10.11/16.08.00" --config="C:\dsuconfig.xml"

Command to create bootable non-interactive DSU ISO

Linux Operating System:

dsu --non-interactive --destination-type=ISO --destination-location=/root/home/output.iso -config=/root/home/config.xml --source-type=REPOSITORY --source-location="downloads.dell.com/ catalog"

Microsoft Windows Operating System:

dsu --non-interactive --destination-type=ISO --destination-location= C:\output.iso --config=C: \config.xml

Command to create bootable interactive DSU ISO

Linux Operating System:

dsu --destination-type=ISO --destination-location=/root/home/output.iso

Microsoft Windows Operating System:

dsu --destination-type=ISO --destination-location= C:\output.iso

Command to package the selected updates to a folder using existing bootable ISO

Linux Operating System:

dsu --destination-type=CBD --destination-location=/root/home/outdirectory --bootable-loglocation=/var/log/bootmsg.log

Microsoft Windows Operating System:

dsu --destination-type=CBD --destination-location= C:\outdirectory --bootable-loglocation=/var/log/bootmsg.log

Sample scripts using DSU

Creating Bootable ISO using helper script

You can create a bootable ISO (Linux-based). The script is available in the location: https://linux.dell.com/repo/hardware/scripts/. The following sample script creates a bootable ISO.

dsucreateiso [options]

Table 4. Options used in creating bootable ISO

Options Creating Bootable ISO			
Workspace directory command			
Description	To provide the working space be used by the script. By default a unique temporary directory is created in /tmp/tmp/XXX which is cleared after execution.		
Command for Workspace	dsucreateiso -w WORKSPACE or dsucreateiso workspace=WORKSPACE		
Destination path to save the ISO file			
Description	Provides the complete path for the output ISO file created by the script. By default the file is created in the current directory with the file name: dsu_bootableimage_%Y%m%d_%H%M%S.iso.		
Command for output	dsucreateiso -o OUTPUT Or dsucreateiso output=OUTPUT		
Listing of available platforms			
Description	Displays list of Linux platforms available in the given catalog file.		
Command for listing platforms	dsucreateiso -p Or dsucreateisoavailable- platforms		
Listing of Platforms to create ISO			
Description	Provides list of platforms for which ISO is to be created. If given platform is not present in catalog file will error out. Multiple platforms can be provided either with pipe or comma separated.		
Command for listing platforms	dsucreateiso -i INPUTPLATFORMLIST Or dsucreateiso input-platformlist=INPUTPLATFORMLIST		
Display the location of Catalog file			
Description	Provides either local/network location of repository or catalog. By default network would be enabled to download catalog and DUPs file.		
Command for source location	dsucreateiso -s SOURCELOCATION Or dsucreateiso source-location=SOURCELOCATION		
Location to create log file			

Options Creating Bootable ISO		
Description	Provides location of where to create log file. Creates a Logfile at the given location with the file name as dsucreateiso_%Y%m%d_%H%M%S.log . By default the log is located at /var/log/dsucreateiso.log and will be appended with each execution.	
Command for Log file	dsucreateiso -l LOGLOCATION or dsucreateisolog- location= LOGLOCATION	
Apply Action for the component		
Description	Specifies the option with which dsu will be executed in mounted environment. By default no DSU option of application status are used. The options are applyall upgrade downgrade equivalent.	
Command for apply action	dsucreateiso -a APPLYACTION OF dsucreateisoapply- action= APPLYACTION	
Location of the DELL Boot Plug-in		
Description	Provides the location of dellbootplugin in tar.gz format. Both network as well as local location can be provided. By default dellbootplugin.tar.gz will be downloaded from the posted location of dell.	
Command for DELL BootPlug-in	dsucreateiso -d DELLBOOTPLUGIN Or dsucreateiso dellbootplugin=DELLBOOTPLUGIN	
Location of the custom script file used for ISO creation		
Description	Provides the location of script file.	
Command for location of the custom script file	dsucreateiso -i INPUTSCRIPT or dsucreateisoinput- custom-script=INPUTSCRIPT	
Destination path for the custom script file used for ISO creation		
Description	Provides the location of script file where script file will be generated.	
Command for the destination path for the custom script	dsucreateiso -u OUTPUTSCRIPT OF dsucreateiso output-custom-script=OUTPUTSCRIPT	

Topics:

- Sample usage with script
- Using kickstart files

Sample usage with script

The following are some of the sample options with bootable ISO script:

Command to create ISO using custom catalog

dsucreateiso --source=/root/Catalog.xml --output=bootabledsu.iso

Command to create ISO by the available repository

dsucreateiso --source=/root --output=bootabledsu.iso

Command to customize the working directory

dsucreateiso --output=/root/bootabledsu.iso --workspace=/root/myworkspace

Command to create ISO with offline network and local repository

dsucreateiso --dellbootplugin=/root/dellbootplugin.tar.gz --source=/root -output=bootabledsu.iso

Command to create ISO for particular platform

dsucreateiso --input-platformlist=PER730|PER830

Command to create ISO with the action for components

dsucreateiso --apply-action='upgrade|downgrade'

Command to create ISO with the given custom-script

dsucreateiso --input-custom-script=/root/apply bundles.sh

Using kickstart files

Kickstart files can be used to create a Linux based Live-ISO image including DSU, using a bootable ISO creation utility, such as livecdcreator or any other bootable ISO creation utility that supports kickstart files.

Command syntax to create Live-ISO image using kickstart files: livecd-creator --config=<kickstart_file_path> -- fslabel=<filesystem_label>

For more information, view https://linux.dell.com/repo/hardware/sampleks/



Troubleshooting DSU

The repository setup is fine, however OMSA (srvadmin) is failing to install.

Even though DSU does not block OMSA installation or upgrade on any server, OMSA is supported on certain Linux distributions and PowerEdge server models. For more details on supported OS and server, check the latest OMSA documentation. DSU supports upgrade of OMSA (srvadmin), where an OMSA version is already installed. A fresh installation of OMSA can be performed directly with YUM commands from the same DSU repository as mentioned in Installing OpenManage Server Administrator section.

YUM based systems:

In certain circumstances, YUM caches incorrect repository metadata. Run yum clean all to remove old metadata, and retry. Up2date can also cache incorrect metadata at times. To remove old metadata, run rm -f /var/spool/up2date/*. You should be able to safely remove all the files under /var/spool/up2date/ at any time and up2date automatically downloads the required files.

If you still have problems, please report to the linux-poweredge@dell.com mailing list. Ensure to include the following information:

- · Subject line should mention the name of the repository that has a problem
- · Linux Distribution, arch, version, and patchlevel: eg. RHEL 6 x86_64 Update 9
- · Dell system model and system id
- Error output from any commands

The repository setup is fine, OMSA (srvadmin) is installed but won't start or you can't access it.

To access OMSA and the DSU repository, the svradmin service has to be started. Before starting the service, ensure that the openipmi service is enzabledusing the following command:

srvadmin-services.sh start

Starting ipmi driver: [FAILED]

chkconfig openipmi on

For detailed information about OMSA trouble shooting, refer OpenManage Server Administration manuals.

Repository conflicts for updates having different version.

DSU will point to incorrect updates, if multiple repositories are configured which contains different versions of similar packages.

It is advised to disable other repositories in such cases.

The DSU commands are not working even after the successful installation of the software.

After successful installation of DSU, if the commands do not work, ensure to assess the following requirements:

- · Check if the environment variables are set
- · Check if you have administrator privileges if DSU is installed on the supported Windows operating system
- · Check if you have root permission if DSU is installed on the supported linux operating system

Failure message is observed while creating a bootable ISO through DSU.

[FAILED] Failed to start Startup script for DTK

Please check 'systemctl status start-script.service' for details"

The message displayed can be ignored as it will not have any impact while creating a bootable ISO.

Frequently asked questions

This section lists some frequently asked questions about DSU.

How can I select an update in the given list?

Type the number displayed against the update, to select the update. An asterisk (*) is displayed corresponding to the update after it is selected.

How can I cancel an update already selected in the given list?

It works like a toggle button. For example, if update number 7 is already selected (an asterisk (*) is displayed corresponding to the update after it is selected), and now if you select 7 as an option, it gets cancelled.

After I select the required updates, how to start the update process?

After you selected the required updates, type c option to start the update procedure.

Can I select more than one update?

Yes, you can select more than one update at a time. You can provide update numbers one by one as an option to select multiple updates.

Can I select all updates at the same time?

Yes, you can select all updates at a time. Select a option and press enter, all the updates get selected.

Can I cancel all updates at the same time?

Yes, you can cancel all updates at a time. Select **q** option and press enter, all updates get deselected.

Can I select multiple updates at the same time using a single option in the command?

No, you cannot select multiple updates. However you can select multiple updates by providing numbers one by one.

DSU Inventory displays update for a component that is installed is newer than what is available.

DSU Linux Repository is refreshed on a monthly basis, at the next refresh of the DSU Linux Repository the newer version will be carried.

I am using DSU on 10th generation of PowerEdge Systems. What are the possible outcomes that i may have to handle while using DSU with repository, catalog or RPM?

The following table describes the scenarios and the expected outcomes if you use DSU on 10th generation of PowerEdge systems.

NOTE: The Dell's PowerEdge 10G servers have reached end of support life. Version 16.12.01 is the last version of repository or catalog with support for 10th generation updates.

Possible outcomes for PowerEdge systems

Table 5. Possible Outcomes for PowerEdge systems

Scenarios	Outcomes
DSU on 10th generation of PowerEdge system pointing to the newest Linux Repository (on linux.dell.com) and the Repository no longer has 10G content.	Platform not supported message is displayed.
DSU 1.5 RPM (sourced from linux.dell.com) on a 10th generation of PowerEdge system pointing to the newest Linux Repository that no longer has 10G content.	Platform not supported message is displayed.
DSU 1.4 RPM on a 10th generation of PowerEdge system pointing to an older Linux Repository that still has 10G content.	All commands work as usual.
DSU 1.4 DUP (sourced from downloads.dell.com) pointing to catalog.xml file that no longer has 10G content.	 There may be two possible outcomes: If the DUP doesn't support 10G platform, then DSU is not installed. If DUP supports 10G platform, DSU is installed. When dsu command is invoked Platform not supported message is displayed.
I am running DSU 1.4 DUP and pointing at a legacy catalog.xml that has 10G content.	 There may be two possible outcome: If the DUP doesn't support 10G platform, then DSU is not installed. If DUP supports 10G platform, DSU is installed. dsu command works as usual.

On Ubuntu operating system, I see a message "genisoimage: command not found. Please install genisoimage to create bootable iso". What am I supposed to do?

To troubleshoot the issue, execute the following command: sudo apt-get install genisoimage. By executing the command, you are installing the genisoimage to generate the ISO.

On Linux operating system, I see a message "mkisofs: command not found. Please install mkisofs to create bootable iso". What am I supposed to do?

To troubleshoot the issue, execute the following command: yum install mkisofs on RHEL operating systems and zypper install mkisofs on SLES operating systems.

On Microsoft Windows operating system, when I execute the command "dsu", I see a message "dsu is not recognized as an internal or external command, operable program or batch file". What am I supposed to do?

To troubleshoot the issue, you must add the dsu install path to environmental variable by executing following command with administrator privileges: setx PATH=%PATH%;C:\Dell\Dell System Update.

There are few components that are listed when I execute the command dsu -i or dsu /i. However, I am not able to view these components in the comparison report. Why do I see the difference?

Though the components are listed after executing the command, there may be no updates available for certain components in the catalog. You may view the components in the comparison report if an update is available for that particular component in the catalog.

I get a warning message saying "Inventory collector returned with partial failure". How do I get more information about the potential issue?

Check the IC log to get more information regarding the failure. You can find the log file in C:\ProgramData\Dell\UpdatePackage\log on Microsoft Windows operating systems and /var/log/dell/ on Linux operating systems.

I see a message saying "Failed to parse config file" with exit code 17. What should I do to troubleshoot and resolve the issue?

The config file may not be filled correctly. Refer the configuration schema information in the dsuconfig.xml section in Using DSU bootable ISO topic.

I see a message "unable to get the inventory collector path from catalog". What should I do to troubleshoot and resolve the issue?

For more information on the inventory collector path, check the catalog file.

Sample inventory collector data from catalog.xml:

```
• WIN64: <InventoryComponent schemaVersion="2.0" releaseID="WF06C"
hashMD5="0dbe6b18f0ebf247ea317c51c7257ff4" path="F0LDER04054889M/1/
invcol_WF06C_WIN64_16.12.200.896_A00.exe" dateTime="2016-11-25T16:25:47Z"
releaseDate="November 25, 2016" vendorVersion="16.12.200.896" dellVersion="A00"
osCode="WIN64" />
UNC4: fz = to family for the low We are the low WE are
```

• LIN64: <InventoryComponent schemaVersion="2.0" releaseID="WF06C"
hashMD5="2778b35ac99d4fb7a6c09aa04d095ca6" path="FOLDER04054886M/1/
invcol_WF06C_LN64_16.12.200.896_A00" dateTime="2016-11-25T16:25:47Z" releaseDate="November 25,
2016" vendorVersion="16.12.200.896" dellVersion="A00" osCode="LIN64" />

When we create a bootable ISO using the ./dsucreateiso script, does it include files such as LC OS Driver Packs, DSET and other files?

Yes, using the script the repository is being created with the Linux bundles. As in mounted environment, DSU is being executed which applies filters to remove the LC OS Driver Packs and the other files.

Which is the default directory to output the ISO?

Executing directory with ISO name as dsu_bootableimage_%Y%m%d_%H%M%S is the default directory to output the ISO.

Where to look for the log files while using the dsucreateiso command?

The log files are located in /var/log/ with the log filename as dsucreateiso.log.

How can I generate a separate log file for each remote system on host system.

Separate log file for individual connection can be provided using LogFile attribute in the config file as shown below.

```
<RemoteSystem>

<System Address="100.100.138.12" LogFile="/home/dsu/system1.log"/>

<System Address="100.100.138.13" LogFile="/home/dsu/system2.log"/>

</RemoteSystem>
```

DSU exits with an error message on Ubuntu while loading libraries.

DSU exits with an error message: " dsu : error while loading shared libraries: libssh2.so.1: cannot open shared object file: No such file or directory.". Install the dependencies (libssh2.so.1) required for executing remote feature of DSU.

Are there any limitations on the number of servers that can be updated at one time with the Remote attribute?

As long as the network has the bandwidth there are no limitations.

Redundant message displayed on Windows console while using remote option.

To avoid redundant messages the command prompt needs to be restarted. For example: Number of systems complete: 5/5 100% Number of systems complete: 4/5 80%

The system IP address on the DSU's Log file displayed is not correct.

On some cases the Virtual IP address is captured by DSU in place of OS IP, in such scenarios the IP address displayed will not be correct.

On the remote systems running SUSE Linux 15 servers, the remote system is unable get connected after a restart.

This is due to the firewall which could be enabled after a restart.

Host System displays an error message as "unknown option provided in DSU" when the option UseLatestDSU=FALSE mentioned in config file.

Set the value of attribute value as TRUE. If the lesser version of DSU installed on target system all the functionality or the options for remote feature is not enabled hence following message can be thrown in the case.

While using --push-remote-updates option on systems running SUSE Linux operating systems , updates failure message is observed.

Reason for failure message is the updates fails to download on the host system.

In such scenarios try using option --source-type=REPOSITORY along with --source-location=<repo-location>.

Libgpme library not found, on Ubuntu operating systems to run any DSU command.

Error occurs when libgpgme library not found on the host system.

Solution: libgpgme library is one of the dependency for DSU. Please install it on your host system

Unable to connect error occurs while running the DSU with option -use-idrac-passthrough.

In case of USB-NIC already enabled status the interface settings then there are no actions carried out by DSU hence failure is observed.

Solution: Change the state of USB-NIC in passthrough configuration to disable on iDRAC system and retry.

[iDRAC Settings->Connectivity->OS to iDRAC Pass-through->State]

For more information see, Integrated Dell Remote Access Controller User's Guide at www.dell.com/iDRACmanuals.

IDSDM firmware update fails for iDRAC remote system.

This DUP is not supported via iDRAC.

Recommendation: Run the DUP directly on the operating system.

DSU fails to connect to the system when the iDRAC is configured on a non-default HTTPS port.

Single remote iDRAC with non-default port fails to get the inventory, preview or update command information.

Recommendation: It supports only by providing the non-default port details in a Config file.

Sample config file:

</DSUConfig>

DSU fails to connect to the remote host system using ActiveDirectory credentials.

If the ActiveDirectory crendentials contains suffixes with dot, the DSU fails to connect. Only single-label DNS names are supported that do not contain a suffix such as .com, .corp, .net, .org or companyname.

If using a multi-domain user. For example: If the user has provided "subdomain.domain.com\username", Dell recommends to provide the username as subdomain\username.

DSU fails to connect to remote host system with local administrator user when the host was added to the ActiveDirectory.

Recommended to use ActiveDirectory user instead of local Administrator user.

DSU fails to connect to the remote iDRAC using USB-NIC pass through option using ActiveDirectory credentials.

For the remote system to connect through iDRAC USB-NIC pass through option, use only iDRAC user Administrator account.

Remote update fails from windows to windows when network is very slow

Remote update fails from when network speed is slow, and displays an error message. Dell recommends to avoid this issue ensure the network connection is suitable to run the update and re-try the operations.

DSU update fails for few components when update is pushed via iDRAC or via operating system to iDRAC passthrough.

When updates are pushed via iDRAC or OS to iDRAC passthrough, the update fails when the job is in-progress or scheduled or fails in case of restart is required.

Work around: Clear the iDRAC job queue to avoid this error.

Invalid System ID on RHEL 7.6 when executed on Re-branded systems.

DSU fails and displays an error message as "Invalid System ID" on re-branded systems.

Update of SAS-RAID firmware and OS collector fails when multiple-updates scheduled via iDRAC or iDRAC Passthrough.

In such scenarios update the failed components individually.

Segmentation error is observed when the option rsystemtype or when --use-idrac-passthrough is mentioned in config file.

In some scenarios segmentation fault is observed for multiple remote connection through iDRAC.

Recommendation: If the issue persists, user has to re-try the command.

Firmware updates via iDRAC or iDRAC passthrough with a non-admin user displays an error as 0 Updates Succeeded.

Reason for this error might be with insufficient privileges, refer DSU log file to confirm same. Perform the update using iDRAC user with Administrator privileges.

DSU functionality fails for the system when the iDRAC was configured with non-default HTTPS port using iDRAC USB-NIC passthrough

Change the iDRAC HTTPS port to default (443) and retry the updates.

DSU installed system environmental variable "PATH" is not getting cleared during uninstallation

When DSU is used in remote scenarios, DSU installed system environmental variable "PATH" is not getting cleared during uninstallation. If multiple remote sessions are used for the same machine the entry created by DSU will get accumulated due to this.

Workaround : Delete multiple entries of DSU path.